

FACT SHEET: The Coordinated Care Initiative

What is the Coordinated Care Initiative?

The Coordinated Care Initiative (CCI), also called the Medi-Medi or Duals Demonstration Project, is a new program intended to integrate and coordinate the delivery of Medicare and Medi-Cal health benefits into a single system of care. Benefits include health, behavioral health and long-term supports and services. The CCI will change the way that Medi-Cal and Medicare (duals), seniors and persons with disabilities with Medi-Cal only get their healthcare.

When will the Coordinated Care Initiative begin?

The CCI is scheduled to be implemented **no sooner than April 2014**.

Who do these changes impact?

Adults with Medicare (A&B) and full Medi-Cal benefits.

What are the changes?

California will require mandatory enrollment into a Medi-Cal Managed Care health plan. Nearly all people with Medi-Cal in Los Angeles County will receive their Medi-Cal benefits, including long-term services and supports, through a Managed Care Medi-Cal health plan.

What do I need to do?

If you have Medi-Cal, you are **REQUIRED** to choose a Medi-Cal Health Plan. The choices are LA Care or a partner plan like Blue Cross, Care 1st or Kaiser. For more information call LA Care at 1(888)522-1298 **OR** Health Net at 1(888)788-5395.

What happens if I do not select a Managed Care Medi-Cal plan?

One will be **selected for you** and you will be **automatically** enrolled.

What if I have Medi-Cal and Medicare?

You can enroll your Medicare part(s) A, B & D and your Medi-Cal benefits into a Cal Medi-Connect Medicare/Medicaid plan to have all of your benefits coordinated by **ONE** plan. The choices are LA Care or a partner plan like Care More, Care 1st or Kaiser **OR** Health Net.

What happens if I do not enroll into a Medicare Managed Care plan?

You will remain with your existing Medicare provider and/or choose a new Fee-for-Service Medicare provider during 2014.

What happens next?

Ninety (90) days before the changes begin; you will receive enrollment information in the mail from Department of Health Care Services (DHCS). Please open the mail and review your options. Seek help if you need assistance before you respond to the letters. For assistance contact California Health Insurance Counseling & Advocacy Program at 1(800)434-0222 or Health Care Options at 1(800)430-4263. TTY: 1(800)430-7077.

What questions should I ask Health Insurance Counselors?

- ❖ Which Cal MediConnect plan(s) will my doctor(s) participate in?
- ❖ Which Cal MediConnect plan(s) cover all of my prescription medications?
- ❖ Which Cal MediConnect plan(s) best meet my needs for my health issues?

Where can I get help?

Additional information and assistance can be obtained by contacting the following:

- ❖ For free information and counseling about Medicare for individual beneficiaries, legal assistance and advocacy, contact Center for Health Care Rights at (213) 383-4519 ext. 3029 or www.healthcarerights.org.
- ❖ For information on how to integrate care for dual eligible beneficiaries, who qualify for Medicare and Medi-Cal, contact Harbage Consulting at www.calduals.org.
- ❖ For all questions about Medicare, call 1(800)633-4227 or visit www.medicare.gov.
- ❖ For assistance with making informed choices about Medi-Cal benefits, contact Health Care Options at 1(800)430-4263 or www.healthcareoptions.dhcs.ca.gov.
- ❖ For any and all problems and complaints, contact the Department of Managed Health Care Help Center at 1(888)466-2219 or visit www.dmhc.ca.gov.
- ❖ For education and advocacy to protect the rights of low-income seniors, contact the National Senior Citizen Law Center at (213)639-0930 or visit www.nsclc.org.
- ❖ For education and advocacy to protect the rights of Californians with disabilities, contact Disability Rights California at 1(800)776-5746 or visit www.disabilityrightsca.org.